

# Spare Power Supply Instructions

This document describes how to remove and replace a power supply module in a NEO 200s/400s library from Overland Storage.

**WARNING:** To reduce the risk of electric shock or damage to equipment, always remove any power cords while working with the unit.

**AVERTISSEMENT:** Pour réduire le risque de choc électrique ou endommagement de l'équipement, retirez toujours les cordons électriques en travaillant avec l'appareil.

**CAUTION:** While working with the unit, observe standard Electrostatic Discharge (ESD) precautions to prevent damage to micro-circuitry or static-sensitive devices.



## Remove Old Power Supply

1. Power OFF the library by pressing and holding down the **power button** on the front for four seconds.
2. Disconnect any **power cords** from the electrical source, then from the library.
3. Loosen the **three blue captive thumbscrews** on the defective power supply.
4. Pull on two of the thumbscrews to pull the unit away from the rear panel of the library, then grasp the top and bottom edge of the **power supply** and pull it out of the library.



## Install New Power Supply

1. Grasp the top and bottom edge of the **power supply** and push it into the empty bay in the library.
2. Tighten the **three blue captive thumbscrews (1)** on the power supply to secure it.
3. Connect all the **power cords** to the library (**2**), then to the electrical source.



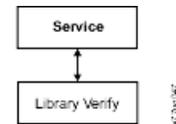
## Complete the Exchange

### Validate the System

1. Power ON the library using the **power button (1)** on the front panel.
2. From the Operator Control Panel (**2**), run the Library Verify test. (**Service > Library Verify**).

The verify test requires the use of a **scratch (blank) cartridge**. Insert it using the Mail Slot.

3. Do **one** of the following:
  - If the test **passes**, remove the cartridge, **Cancel** to exit Library Verify, and resume normal operations.
  - If the test **fails**, an error code will be displayed. Make note of the error, then refer to the Troubleshooting chapter in the *NEO 200s/400s User Guide* for additional instructions.



### Return Old Part to Overland

For return shipping details and RMA number, go to:

<http://docs.overlandstorage.com/return-instructions>

1. Place the **old part** in the anti-static bag and put it in the replacement part's box.
2. Use a return merchandise authorization (RMA) number to return the part to **Overland Storage**.

