

Upgrading from a prior version of NEO Agility Software

New versions of NEO Agility software can be used by any customer who had a valid maintenance agreement in place on the effective release date.

To upgrade from a previous version of software, please follow these steps:

1. Ensure that the system is NOT in Pending Write Mode.
2. Set the NEO Agility service to manual and reboot.
3. Un-install the current NEO Agility software using Add/Remove Programs in the Windows Control Panel.
4. Reboot the server.
5. Double click the NEOAgilityx64-7.04.3142.0.msi installation file, and follow the instructions provided by the setup wizard, accepting defaults.
 - Select 'Typical' for the type of installation.
 - During this process a window may be displayed asking which drive NEO Agility should control. Select the drive to be controlled (L:) and select 'Next'.
6. When the installation is complete, reboot the server.

System configuration and license information will be maintained from the previous version.